

# IT Governance

## What is IT Governance?

IT governance is a structured framework aligning IT investments with business goals and managing associated risks effectively.

## Why is it important?



### Improved Decision-Making

Effective IT governance enhances decision-making processes within IT and business operations for better outcomes.



### Resource Optimisation

Optimising IT resources through governance ensures efficient use of technology and budget within organisations.



### Transparency and Accountability

IT governance increases transparency and accountability, promoting trust and clear responsibility in IT operations.

Organisations can leverage off a number of frameworks as they navigate their IT governance adoption.

Framework	Focus Area	Best For
COBIT	IT governance & management	Holistic IT control and alignment
ITIL	IT service management	Operational IT and service delivery
ISO 38500	High-level IT governance	Board-level oversight
ISO 27001	Information security	Data protection, risk, compliance
COSO	Risk and control frameworks	Broader risk and compliance

## IT Governance Pillars:

### Strategic Alignment

Includes, achieving the goals and strategies through the coherent undertaking of activities by linking business objectives to IT initiatives.

### Value Delivery

Focuses on, creating new benefits through IT, maintaining and increasing benefits derived from existing IT investments, and ensuring that IT structures, resources and processes are dynamic enough to deliver value.

### Risk Management

Encompasses, the management of IT human resources, as well as the adequacy of IT capability and infrastructure to support the IT strategy.

### Resource Management

Includes, the identification, assessment, and management of IT risks, as well as the implementation of controls to mitigate these risks.

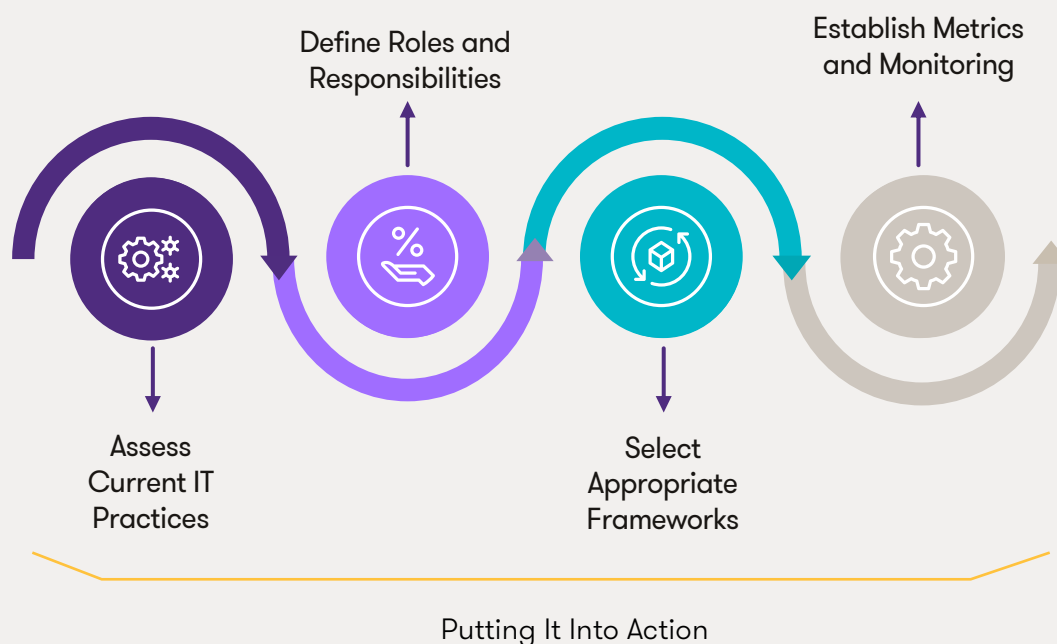
### IT Performance Measurement

Involves, tracking the achievement of the objectives of IT-related services and solutions and compliance with specific external requirements.

### IT Stakeholder Feedback

Comprises of adequate and timely feedback to key stakeholders, including business leaders and IT staff, regarding the effectiveness of the IT strategy, value delivered, resource management, risk management and performance management.

## From insights to board packs



## Lessons learnt in implementation:

- ✓ IT governance Frameworks should be practical and fit for purpose in relation to the Organisation's size and complex
- ✓ IT governance should to be supported at a Board and Exco level for effective adoption across the business
- ✓ Feedback mechanisms should be established across various Governance structures with ultimate reporting at a Board level
- ✓ Focused reporting based on stakeholder needs
- ✓ Clear roles and accountability should be established from the onset
- ✓ Measure and monitor performance to track progress
- ✓ IT Governance is a continuous journey which requires ongoing effort and adaptation



## Authors



### **Ria Pretorius CA(SA)**

Director

Business Risk Services

---

[Maria.Pretorius@sng.gt.com](mailto:Maria.Pretorius@sng.gt.com)

T: 012 443 6000

M: 083 611 1853



### **Riaaz Mahomed CIA & CISA**

Director

Business Risk Services

---

[Riaaz.Mahomed@sng.gt.com](mailto:Riaaz.Mahomed@sng.gt.com)

T: 012 443 6000

M: 063 688 3662



© 2025 SNG Grant Thornton - All rights reserved.

"Grant Thornton" refers to the brand under which the Grant Thornton member firms provide assurance, tax and advisory services to their clients and/or refers to one or more member firms, as the context requires. SNG Grant Thornton is a member firm of Grant Thornton International Ltd (GTIL). GTIL and the member firms are not a worldwide partnership. GTIL and each member firm is a separate legal entity. Services are delivered by the member firms. GTIL does not provide services to clients. GTIL and its member firms are not agents of, and do not obligate, one another and are not liable for one another's acts or omissions.